SCOUT® REPORT



News and Views on Surgical Guidance and Breast Tumor Localization

Merit Capital Equipment Warranties: Convenient and Dependable Support



Purchasing a SCOUT Console is purchasing the dependability and reliability of Merit Medical. Our team is committed to providing you the best service for your equipment, and our Extended Warranty Program is just one aspect of SCOUT that sets it apart.

What's included in a Merit Capital Equipment Warranty?

Merit Medical's Capital Equipment Warranties apply to both the SCOUT Surgical Console & SCOUT Check Radiology Console, and include:

- All Repairs
- Unlimited Technical Support
- All Non-Disposable Parts and Labor
- All Routine Software and Hardware Updates
- Customer User of Free Loaner During Repairs
- Pre-Paid Shipping for Console Repairs

How can I renew my Merit Capital Equipment Warranty?

Renewing your Warranty is simple. Please visit <u>Merit.com/warranty</u>, enter a few simple fields of information about your Console, and submit. A Customer Service Representative will be in contact shortly with next steps to further process your request.

How long does a Merit Capital Equipment last?

Merit Medical offers 12M or 24M Extended Warranty Options for both the SCOUT Surgical Guidance Console and SCOUT Check Radiology Console. There is no limit to the number of times either Warranty Program can be extended on a Console.

Who can I contact with questions?

Our Customer Service Team is happy to serve you and provide answers to any questions. Here are a few ways to get in touch with Merit:

Toll-free: +1 800 356 3748 Phone: +1 801 208 4300 Fax: +1 801 253 1652

Hours: 6 am to 6 pm MST | Mon-Fri



Supporting Breast Cancer Awareness Month: Our Commitment



Our commitment—reducing the burden of breast cancer on patients and their loved ones. Throughout the months of September and October, Merit Medical is partnering with Breastcancer.org and is committed to donating \$1,000 for each SCOUT console purchased.

